



Durham
University

Inspiring the extraordinary

Information for Parents & Carers



Information for Parents, Guardians, Friends and Other Guests

What's in it for me?

We want offer holders to get a real experience of Durham as a student. This means parents/guardians/friends and other guests may need to take a step back, don't worry we'll take care of them!

Why not take a self-guided tour using our 'DU Tours' [app](#) or relax and take a break in one of our cafés? You can visit our Information Hub in the Teaching and Learning Centre (Map Ref 24:D6) between 9.30 am and 1.30 pm. We also have guided tours leaving every half hour between 1.30 pm and 3.30 pm from the Teaching and Learning Centre.

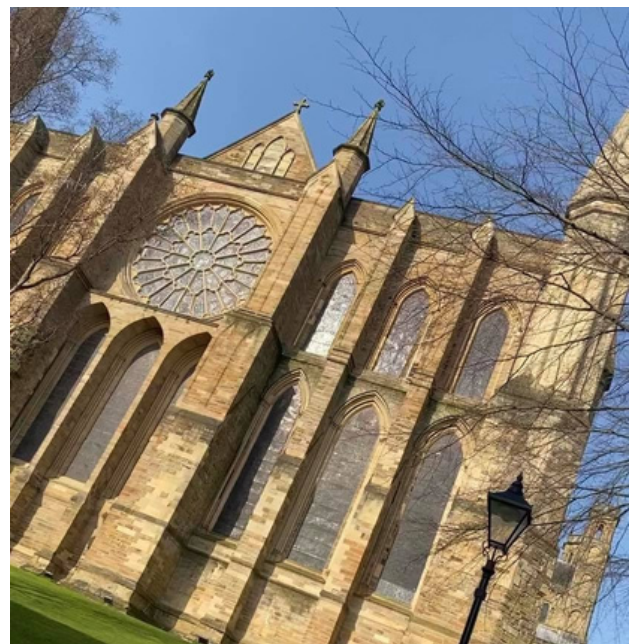
Parents and Guardians are welcome to visit our colleges along with the offer holder, however, not all departments will be able to accommodate other visitors in their sessions due to the nature of the activities they are delivering. Please visit the individual department webpages via our Event Website to find out if guests are able to attend the session. Thank you for your understanding and co-operation in supporting this decision.

We know parents and guardians have questions and we are here to answer them. Whether you want to find out more about college life, or what financial support is available to students you can drop into our Information Hub on the day (between 9.30 am - 1.30 pm) in the Teaching and Learning Centre to find out more.

We have staff from our Admissions Team and the Accommodation and Allocations Teams on hand to answer any questions you may have.

Things to do

- Take a tour of Durham (either guided or self-guided)
- Visit our support services
- Look at our facilities including the Library and our Sports and Wellbeing Park
- Speak to staff
- Get opinions from current students
- Grab some refreshments
- Drop into the Cathedral
- Explore the city centre
- Take a riverside walk



Travelling to the University...

We strongly encourage all visitors to use public transport. Parking in Durham city and at nearby Park and Ride car parks is limited and we are unable to provide University parking unless you have access needs.

Visitors with access needs

Please let us know on your booking form if you or a guest has an access need so that we can help support you during your visit. If you didn't complete this at the time, please do [get in touch](#). Whether you need access to specific facilities or require to be seated at the front of a lecture theatre we are here to help. You may also find it helpful to view the access to our buildings by visiting accessible.co.uk/durham-university



By Rail

Durham is well served by rail links from major cities across the country. The East Coast mainline service from London King's Cross can take less than 3 hours and express links operate from Manchester, Sheffield and Leeds with cross country links from Scotland, the Midlands, and the South West. Durham Railway Station is approximately 1.5 miles from the Palatine Centre on the Lower Mountjoy site. The number 40 Cathedral bus service runs regularly from the train station into the city centre.

To check the schedule and route visit durham.gov.uk and search for "Cathedral bus".

A University Shuttle Bus service will run from the train station. Find the shuttle bus schedule on Page 13.

By Coach

There are several express coach services daily from most major cities. The numbers X12, 5, 6 and 56 are some of the buses that run from the city bus station to the junction leading to the Palatine Centre and the Hill Colleges. See arrivabus.co.uk for timetable details. Alternatively, you can walk to the market place which is about an 8-minute walk and visit our inflatable dome where ambassadors are on hand to provide directions.

By Air

Durham is 26 miles from Newcastle Airport and 24.3 miles from Teesside International Airport. Both have regular domestic and international flights. Newcastle Airport is linked to Durham City by rail services. Teesside International Airport is 6 miles from Darlington railway station, which has regular connections to Durham.

By Road

Durham City centre is two miles from the A1(M). Leave the motorway at Junction 62 on the A690 Durham - Sunderland road and follow signs to Durham City centre. Please check your route for roadworks, which may cause delays.



Public parking

We strongly advise visitors to use public transport to travel to Durham.

Public car parks within walking distance of the city centre are:

- Prince Bishop's Shopping Centre (DH1 3UJ)
- Sidegate (DH1 5SY)
- Walkergate (DH1 1SW)
- The Riverwalk (DH1 4SJ)

Please note there is a parking charge to use these car parks.

The road running through the Market Place to the Cathedral is subject to a £2.00 congestion charge which must be paid in advance or by 6.00 pm on the charging day. Please call 0191 384 6633 to make payment by credit or debit card.



For more information on car parking please visit durham.gov.uk and search for Durham City Car Parks.

Park and Ride

Public transport runs from the Park and Ride car parks into Durham city. One ticket must be purchased for each passenger (£2.00 per person) when using these facilities, and the bus must be used. Park and Ride sites close at 7.00 pm and vehicles will be locked in overnight if still on site at this time. We recommend arriving at the Park and Ride a minimum of one hour prior to your first session as roads may be congested.

Park and Ride sites are operated by Durham County Council - please visit durham.gov.uk/parkandride to find out more.



Visit durham.gov.uk/transport for more travel information

- Bus timetables and routes
- Durham City Park and Ride
- Roadworks, road closures and improvement schemes
- Bus fares and passes
- Blue Badge disability parking scheme
- Get the latest travel updates
- Road and transport news
- Emergency road closures.



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Enquiries

durham.ac.uk/study/askus



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