

Grade: Grade 6 without staff responsibility
Salary range: £29,605.00 - £36,024.00 per annum
Type: Open ended/permanent
Contracted hours: 35 per week, Monday to Friday
Working arrangements: Flexible hours, hybrid working
DBS required: No

The University

At Durham University we are proud of our people. A globally outstanding centre of educational excellence, a collegiate community of extraordinary people, a unique and historic setting – Durham is a university like no other.

Across the University we have a huge variety of roles and career opportunities, which together make us a large and successful community, which is a key hub of activity within our region and nationally. Whether you are at the very start, middle or end of your career, there is a role for you. We believe everyone has their own unique skills to offer.

We would be thrilled if you would consider joining our thriving University. Further information about the University can be found [here](#).

The Role and the Department

Financial Services is part of the Finance Department and includes all the processing areas Accounts Payable, Accounts Receivable and Treasury Services.

Reporting to the Finance Processing Senior Manager, this is a business facing function supporting the organisation as a whole and at all levels with respect to financial services.

The postholder will liaise with colleagues around the University and with external stakeholders to provide a high-quality financial services operation.

Included is the opportunity to work flexibly and in a hybrid format. We also support continuous learning and development.

DEVELOPMENT ROLE

This is a development role, and the successful candidate will over the development period gain further experience in the finance team developing their practical expertise in cost accounting; moving onto a Grade 6 Financial Cost Accounting Officer role and after successful achievement of the Grade 6 developmental role the candidate will move onto a Grade 7 Financial Cost Accounting Specialist role.

In the Grade 5 role the post-holder will undertake a 9-month development programme working 28 hours per week demonstrating the application of required skills, knowledge and experience. During this time the successful candidate will also be expected to have obtained AAT Level 4 if they haven't already achieved this qualification.

Upon successful completion of the programme and development plan, the post-holder will move to the [Grade 6 Financial Cost Accounting Officer post](#).

The post holder will then undertake a 1-year development programme working 35 hours per week gaining further experience as a Financial Cost Accounting Officer and gaining experience and skills of a [Grade 7 Financial Cost Accounting Specialist](#). The candidate will also be expected to have obtained or be working towards a CIMA or ACCA.

We are willing to look at part time hours for the Grade 5 role instead of full time.

If the post-holder is unable to meet the full requirements of each of the step-up grade posts at the end of each development process, subject to performance, they may be retained in the Grade 5 or 6 post.

The development plans will be reviewed regularly and may be extended if the University considers it necessary. Both Grade 5 and Grade 6 plans will be regularly reviewed and form the basis of the step-up Grade.

Role Responsibilities

Working at Durham

A competitive salary is only one part of the many fantastic benefits you will receive if you join the University: you will also receive access to the following fantastic benefits:

- 27 Days annual leave per year in addition to 8 public holidays and 4 customary days per year – a total of 39 days per year. The University closes between Christmas and New Year.
- No matter how you travel to work, we have you covered. We have parking across campus, a cycle to work scheme which helps you to buy a bike and discount with local bus and train companies.
- Lots of support for health and wellbeing including discounted membership for our state-of-the-art sport and gym facilities and access to a 24-7 Employee Assistance Programme.
- On site nursery is available and access to holiday camps for children aged 5-16 throughout the year.
- Family friendly policies, including maternity and adoption leave, which are among the most generous in the higher education sector (and likely above and beyond many employers).
- There is a genuine commitment to developing our colleagues professionally and personally. There is a comprehensive range of development courses, apprenticeships and access to qualifications and routes to develop your career in the University. All staff have dedicated annual time to concentrate on their personal development opportunities.
- The opportunity to take part in staff volunteering activities to make a difference in the local community.
- Discounts are available via our benefits portal including money off at supermarkets, high street retailers, IT products such as Apple, the cinema and days out at various attractions.
- We offer generous pension schemes.

Durham University is committed to equality, diversity and inclusion.

Our collective aim is to create an open and inclusive environment where everyone can reach their full potential and we believe our staff should reflect the diversity of the global community in which we work. As a University equality, diversity, and inclusion (EDI) are a key part of the University's Strategy and a central part of everything we do. We also live by our values and our Staff Code of Conduct. At Durham we actively work towards providing an environment where our staff and students can study, work and live in a community which is supportive and inclusive. It's important to us that all of our colleagues are aligned to both our values and commitment to EDI.

We welcome and encourage applications from members of groups who are under-represented in our work force including people with disabilities, women and black, Asian and minority ethnic communities. If you have taken time out of your career, and you feel it relevant, let us know about it in your application. If you are a candidate with a disability, we are committed to ensuring fair treatment throughout the recruitment process. We will make adjustments to support the interview process wherever it is reasonable to do so and, where successful, reasonable adjustments will be made to support people within their role.

What you need to demonstrate when you apply/Person Specification

When you apply it is important that you let us know what skills/experience you have from a similar role and/or what skills/experience you have which would make you right for this role. Further information about the role and responsibilities is at the end of this job description. Where a criteria has an asterisk* next to it, it may be given additional weighting when your application is considered.

Your application should cover the following criteria:

Essential Criteria

Qualifications/Experience

1. Professional AAT Level 4 qualification.
2. Working towards higher financial qualification e.g., CIMA/ACA.
3. Experience and expertise in the development and delivery of financial services.
4. Experience of providing advice and guidance to a range of customers and colleagues.
5. Experience of implementing and maintaining processes and procedures and involvement with future changes for a service area.

Skills/Abilities/Knowledge

6. Excellent spoken and written communication skills including the ability to develop effective working relationships, both internally and externally.
7. Strong digital competence across a range digital devices and apps including [digital communication tools, Microsoft 365 applications, business systems and Smart View].
8. Committed to continuing professional development.
9. Specialist service provider with knowledge and expertise of the fEC process used to contribute to the delivery and development of services.
10. Ability to solve problems and decide on and plan appropriate solutions.
11. Ability to effectively network to exchange advice and information to gain extra knowledge and skills around the fEC process.
12. To interpret, curate and design and present information to various stakeholders
13. Able to provide reactive and proactive service provision to deliver an excellent stakeholder experience.

How to apply

To progress to the assessment stage, candidates must evidence each of the essential criteria required for the role in the person specification above. Where there are desirable criteria, we would also urge you to provide any relevant evidence. Please don't forget to check if there is any weighted criteria (see above).

While some criteria will be considered at the shortlisting stage, other criteria may be considered later in the assessment process, such as questions at interview.

Submitting your application

We prefer to receive applications online. We will update you about your application at various points during the process, via automated emails from our e-recruitment system. Please check your spam/junk folder periodically to ensure you receive all emails

What you are required to submit:

1. A CV and;
2. A covering letter or statement which shows examples of how you meet all of the criteria within the Person Specification

Contact details

If you would like to have a chat or ask any questions about the role, Carol Bainbridge would be happy to speak to you. c.m.bainbridge@durham.ac.uk

Service Delivery

- Show a commitment to equality, diversity and inclusion and the University's values.
- Ensure that the University's procedures and values are always reflected in all aspects of the service provided and adapt ways of working where this is not evident.
- Provide specialist advice and make decisions to resolve problems relating to the services you are responsible.
- Use your experience and problem-solving skills to investigate and resolve issues relevant to your role such as and make recommendations based on your findings.
- Provide the best possible service to [staff, students and others who you work with] by reviewing and making suggestions to improve the service.
- Collect and record data and information accurately.
- Organise and analyse data and statistics to ensure it is accurate and provide reports to senior colleagues.
- Implement any changes or processes to ensure the accuracy and integrity of data and information.
- Proactively identify customer needs and adapt the service accordingly to meet these.
- Experienced service practitioner, planning and co-ordinating of projects and work streams with inter-related activities.
- Manage and organise professional business and administrative service processes, activities, events and/or resources to achieve defined targets and outcomes.

Planning and Organising

- Plan and organise own workload to deliver the role.
- Analyse data on the level of service being provided by finance to recommended areas for future improvement.

Communication/Liaison

- Develop and improve services by taking part in meetings, working groups and committees.
- Create good working relationships, including internal and external networks which allow you to increase your knowledge and skills, while swapping information with peers.

- Build relationships with [contractors and third-party suppliers] to share good practice, exchange information and work together on joint initiatives.
- Any other reasonable duties.

Please note that in submitting your application Durham University will be processing your data. We would ask you to consider the relevant University Privacy Statement [Privacy Notices - Durham University](#) which provides information on the collation, storing and use of data.

When appointing to this role the University must ensure that it meets any applicable immigration requirements, including salary thresholds which are applicable to some visas.